

Email Firewall

Virus Protection and Spam Management

Highlights

- ✓ Stops virus threats with 7 unique antivirus engines
- ✓ Traps over 99.9% of spam before it clogs up your mailbox or wireless device
- ✓ Simple and time efficient access – manage quarantine through four convenient interfaces
- ✓ Spam management can be delegated to a central administrator via the Customer Center
- ✓ Wireless access to ensure you'll never miss an important email when out of the office

Stop threats before they reach you

Flexpoint's Email Firewall is a security solution that eliminates virus threats and spam before they even reach your company. It makes your email service completely invisible to hackers and spammers. Viruses cannot infect your network, spam will no longer waste hard drive space or bandwidth and your mail server is hidden from directory harvest, dictionary and denial of service attacks.

7 unique antivirus engines protect your organization

Rather than relying on one antivirus solution to protect our clients, we layer seven different commercial solutions from around the globe. This means seven unique antivirus signatures will screen every email to ensure it is threat-free. Using global vendors provides the most complete virus protection because as vendors detect new virus activity in their local time zones, our system is updated. Additionally, our system provides a "best in breed" solution that screens for viruses using varied techniques.

Reduce the burden of dealing with spam

According to a March 2006 study by the market research firm Radicati Group, 70% of the worldwide email traffic is spam. This massive amount of unwanted email has serious cost implications to businesses, increasing storage and bandwidth costs as well as the productivity loss associated with employees processing the spam. Our integrated Email Firewall solution reduces unwanted spam costs and enabling your IT personnel to more efficiently care for your business rather than spam.

Effective

Flexpoint's Email Firewall traps 99.9% of spam before it reaches your inbox or wireless device. The solution is one of the most advanced in the industry and fully integrated with Hosted Exchange. Access through the Customer Center allows full management of all spam filters, whitelists, blacklists and customer configurations. The service uses a multi-layered approach with a sophisticated, heuristic rule-based system of thousands of mail filters.

Convenient

There are four convenient options for managing spam with the flexibility to set rules globally or individually:

Summary Email – Can be configured to provide users with quarantine summary information regularly. From the email a user can simply review the list and then choose to release and whitelist any important email.

Outlook Client – As an option, quarantined email may be accessed via an additional folder within the email client for quick review of the contents.

Wireless Device – Wondering if you have missed an important message while on the road? Simply send a message to checkspam@flexpointsolutions.com with the sender's information in the subject line. Any related mail can then be released directly from your wireless device.

Customer Centre – Users may log directly into the Customer Center and access the quarantine or delegate the responsibility through the same common interface in our integrated solution.

Wireless Options



Powered by CERYX

Blackberry or Windows Mobile Devices

Highlights

- ✓ Instant wireless synchronization of your email, contacts and calendar to your mobile device
- ✓ Scheduling on the fly allows you to initiate, accept or decline meetings with comments
- ✓ Both Blackberry and Windows devices with ActiveSync capabilities are supported
- ✓ Your email finds you. No dialing in, no modem to attach, no effort is required
- ✓ Low cost monthly per user billing

Hassle-free wireless access without the investment

With Flexpoint's wireless option you enjoy the large enterprise experience of wireless mail integration without the investment in the infrastructure to support it. Users can have access to two mobility solutions fully integrated with our Hosted Exchange infrastructure. Select the device you want to access through Microsoft's ActiveSync and RIM's BlackBerry Enterprise Server in a fully synchronized solution*.

Our integrated environment ensures that your mail, calendaring and important information are synchronized with your Exchange environment giving you information you need, wherever you are.

* Mobile users need to verify with their service provider to ensure the Windows device can be wirelessly synchronized with Microsoft Exchange 2003.

Simplify Data

Because your data stores are fully integrated with our Hosted Exchange services, Flexpoint's wireless option allows your email (sent and received), contacts and calendar to be updated automatically no matter where you are. You can book meetings, respond to meeting requests and get access to your personal organizer all without having to do a thing; your information is updated automatically. You'll never be overbooked, out of date, or out of touch again!

Superior Performance

We take capacity management seriously and scale our infrastructure accordingly to ensure the right kind of performance for our mobile customers. Industry wait times may be 3-5 minutes or much longer; this is unacceptable to us. We allow you to keep on top of your business without excessive delays, from wherever you are. We take care of all the complex back end details to give you the wireless solution that you need.

Piece of Mind Protection

What happens to your confidential data should the device become lost or stolen? Since it resides on the Flexpoint Hosted Exchange server, the data is never lost. The lost device can be wiped remotely to prevent unauthorized access to confidential information. User information can be quickly restored to a new device.